

## Whatcom Dispute Resolution Center

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## Rental Conflict?

Are you in a conflict or disagreement with your tenant or landlord? Are you considering going to court to resolve your dispute? Are you feeling stuck or out of options?

**Mediation may be an option.** Mediation at the Whatcom Dispute Resolution Center (WDRC) offers a voluntary, informal, and confidential alternative to court, and it offers:

- A neutral facilitator
- Collaborative problem-solving
- A fair and satisfying process
- The potential to re-establish relationships

The WDRC's landlord-tenant mediation program is offered by donation, in order to make the service affordable to everyone in the community. Each party is only responsible for a small administrative fee to convene a mediation.

Courts are limited to granting or denying monetary judgments. Mediation gives parties more flexibility and control over the outcome. Parties may exchange goods or services, make payment plans, or agree to other creative outcomes. About 80% of mediations at the WDRC result in an agreement, and parties have the option to document their agreements in written form.

Interested in learning more? A free, confidential conversation with a WDRC mediation case manager only takes a few minutes. Mediation may be right for you!

Call or email us today 360-676-0122 wdrc@whatcomdrc.org